



FAMILY POLICIES

Document Content

In consideration of, and as a condition of my and/or my child(ren)'s/ward(s)' participation in activities at this facility, Acrobatic Gymnastics of San Antonio, located at 30240 Cougar Bend, Bulverde, TX 78163, I, for myself and my child(ren)/ward(s), acknowledge, agree, and represent that:

1. I am legally competent to sign this Waiver and Release of Liability.
2. I fully understand and acknowledge that potentially severe injuries, up to and including death, can occur during activities held at this facility, including but not limited to cheerleading, tumbling, tramp, trampoline, stunting, pyramids, dance, acrobatics, martial arts, gymnastics, aerial silk, aerial hoop, and physical activity in general. I voluntarily permit myself and/or my child(ren)/ward(s) to participate in events and/or activities at this facility.
3. I certify that the participant(s), whether myself and/or my child(ren)/ward(s), is/are in good health and does/do not have any health and/or mental condition that would be aggravated by participation, make participation unsafe, or otherwise inappropriate.
4. I certify that I have taken reasonable measures to ensure that my child is not a carrier of any infectious disease that could be spread to or endanger others.
5. I RELEASE, WAIVE, DISCHARGE, DEFEND, AND INDEMNIFY this facility, its affiliated and partner companies and organizations, property owners and lessors, staff, contractors, subcontractors, teachers, coaches, owners, directors, and all other individuals involved in this facility's programs (collectively, the "Released Parties"), in both their official and individual capacities, from any and all claims, demands, suits, liabilities, losses, damages, rights, risks, or causes of action of any kind arising out of or related in any way to my and/or my child(ren)'s/ward(s)' participation in activities or events at this facility.
6. This release and indemnification applies regardless of whether such claims are caused in whole or in part by the negligence or fault of the Released Parties.
7. I understand that the terms of this Waiver and Release of Liability are contractual in nature and not mere recitals, and that this agreement cannot be revoked, modified, or amended. I further acknowledge that no other oral or written agreements exist relating to the subject matter of this Waiver except those expressly stated herein.

I HAVE READ THE ABOVE WAIVER AND RELEASE OF LIABILITY AND FULLY UNDERSTAND ITS CONTENTS. I ACKNOWLEDGE THAT I AM SIGNING THIS AGREEMENT VOLUNTARILY, WITHOUT COERCION OR DURESS, AND WITH FULL KNOWLEDGE OF ITS TERMS AND EFFECTS.



FAMILY POLICIES

Billing Authorization & Privacy Notice

Your privacy is important to us. Any information furnished through the Parent Portal is encrypted using SSL encryption before being transmitted over the internet. This can be verified by the HTTPS designation and lock icon in the browser address bar.

Information collected may include names, birthdates, addresses, phone numbers, email addresses, credit card numbers, and bank account information. Financial information is not accessible by AGSA staff and is securely stored in an encrypted database with strict access controls.

Personal contact information is used solely for communication purposes by AGSA and is not distributed to third parties.

Acrobatic Gymnastics of San Antonio requires a guaranteed form of payment upon registration. This payment method will be used to cover tuition and registration fees for each billing cycle.

I represent and warrant that:

1. Any credit card or ACH information provided is true and complete.
2. Charges incurred will be honored by my financial institution.
3. I am responsible for all charges incurred, including applicable taxes, fees, and penalties.

I authorize AGSA to charge my account on the first day of each billing cycle. I understand that I am responsible for dropping my child from class via the Parent Portal by the posted drop date to avoid future charges. Payment responsibility remains in effect until the student is properly dropped.

If a charge is declined, I will be notified via email and must update payment information within three (3) days. Failure to do so will result in a \$35 late fee (\$50 for Acrobatics Team). Declined ACH drafts are also subject to a \$35 insufficient funds fee.

Disputing a charge through my financial institution constitutes a breach of contract and may result in penalties, fees, collections, legal action, or termination of services.



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Rules, Terms and Conditions

Payments and Fees

Tuition operates on a four-week session cycle and is due on the 1st of each month. Tuition is non-refundable. Accounts not paid by the 4th of the month will be assessed late fees and students may be disenrolled.

Anniversary Fee

An annual registration fee is required for all members and is non-refundable. Current rates are \$45 per student or \$30 per additional family member.

Makeup Policy

One makeup class per four-week session is permitted if absence is recorded at least 24 hours in advance. Makeup tokens expire after 60 days and are not guaranteed based on class availability. Tuition is not prorated for missed classes.

Drop Procedure

Parents must drop students through the online Parent Portal. Billing continues until the student is officially dropped. Failure to pay tuition by the 4th of the month will result in automatic disenrollment.

What to Wear

Students should wear athletic attire. No jeans or jewelry. Hair must be secured. Students are barefoot unless medically required otherwise.

Arrival and Pickup

Students should arrive no more than five minutes before class and be picked up promptly after class. Late pickup fees apply after 10 minutes. AGSA is not responsible for students outside of scheduled class times.



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Transaction Policies

Returns, Refunds, and Cancellation Policy

All sales are final. Because classes have limited openings and spots are reserved for the duration of enrollment, there are no refunds for missed classes.

If you have opted in to automatic payments, your authorization will remain in effect until you notify us that you wish to revoke it and we are given a reasonable opportunity to act on your notice.

Recurring Payments Policy

By providing your debit card, credit card, or bank account information and opting in to recurring payments, you certify that you have the authority to authorize debits or charges to the payment method provided.

You authorize Acrobatic Gymnastics of San Antonio to electronically debit or charge the designated payment method on a recurring basis for amounts due on or after the payment due date.

This authorization will remain in effect until you notify us that you wish to revoke it and we have a reasonable opportunity to act on your request.

You may opt out of recurring billing by accessing your account online at AGSAFlyers.com or through the Full Out mobile application. You may print or electronically store this authorization for your records.

One-Time Payment Disclosure

By providing my credit card, debit card, or bank account information, I authorize Acrobatic Gymnastics of San Antonio to charge my account for agreed-upon purchases and/or services.

If Acrobatic Gymnastics of San Antonio is unable to secure funds from my credit card, debit card, or bank account for any reason — including, but not limited to, insufficient funds or inaccurate payment information — the facility may pursue additional collection actions as permitted by law.